

nature's inspirations

POLICIES

PAYMENT

Payment: Immediate payments via Paypal are recommended. Echecks thru Paypal are accepted. I also accept checks or US postal money orders.

SALES TAX:

Sales tax is calculated for West Virginia residents during the payment process (6.0%)

PROBLEMS WITH CHECKOUT?

Please email me at originals@naturesinspirations.net if you are having problems with checkout. I'm always happy to answer any questions and provide assistance.

PAYMENT DEADLINES:

Orders not paid for within 3 days will be subject to cancellation. Please contact me if you need more time.

SHIPPING

Orders typically ship within 1-2 business days of purchase via USPS first class mail with delivery confirmation. Orders paid using Paypal Echeck will ship when the Echeck has cleared (usually 3-7 business days).

IN A RUSH?

Feel free to request Priority or Express (overnight) mail. Actual charges will apply.

COMBINED SHIPPING:

I offer combined (discounted) shipping for orders with multiple items, and that discount should be reflected at checkout!

LOST PACKAGES:

Please contact me if you believe your package is lost. Some destinations (such as International) may take 4-6 weeks for postal delivery as items may get held in customs for inspection.

INTERNATIONAL:

I do currently ship international via First Class International. Please do not ask me to

check "gift" on the customs forms. Any additional duties or fees brought about by Customs is the responsibility of the buyer.

REFUNDS AND EXCHANGES

I pride myself on being a safe honest seller and I take pride in the work I create and sell. I also try to describe my items to the best of my knowledge. If you feel that an item is NOT as I described or not the item shown in the picture (unless otherwise stated in the item description), please contact me first and I will gladly resolve the issue with you.

ADDITIONAL POLICIES AND FAQs

I guarantee all my work and I want you to be pleased with your expressive art piece. If you are not happy with the piece, I will refund your money minus return shipping costs.

Additional Policies and FAQs - I live and work in a smoke-free animal friendly environment. I am the sole creator and sole proprietor of Nature's Inspirations LLC. My husband and I do everything in this business from: website management, marketing, order taking, product design and creation, packaging, shipping, attending up to 30 craft shows/year, and more!

Please note that we are not gemologists. I describe all stones in my shop as they were sold to me by my stone suppliers or by their common names. I can only hope that the names of stones are accurate and I often do ask for stone clarifications. If you believe a stone is misnamed or not what I claim in my listings, feel free to contact me and inform me as I would never intentionally misrepresent my products. Thank you!

My products are not intended for children's jewelry, or for use by children under age 13.

CUSTOM ORDERS:

Custom requests are welcome and processed in the order they are received. Please call me to discuss your idea after reviewing the Custom Design form

WHOLESALE: please ask!